

# Contacting the Emergency Services



**999 / 112**

Remember **LIONEL**

- L** Location
- I** Incident
- O** Other services
- N** Number of casualties
- E** Extent of injuries
- L** Location – repeat
- L** Link Person

Remember [WWW.COM](#)

- W** Who
- W** What's happened
- W** Where we are
- . COME** Back to me and confirm how long!